



UNIVERSITY MEDICAL CENTER
OF EL PASO

A Second Century of CARE for El Paso

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Press Release:

FOR IMMEDIATE RELEASE

UMC ANNOUNCES NEW CHIEF NURSING OFFICER

Cindy Ann Stout To Lead Nursing, Patient Safety, Quality Teams

EL PASO, Texas – University Medical Center of El Paso announces Cindy Ann Stout as its new Chief Nursing Officer, as she begins her duties at the hospital this week.

Her responsibility as the senior nurse, in charge of all nursing, quality and patient safety programs, will span the breadth of the hospital's main campus and clinics. "Cindy has the nursing and patient safety leadership experience that will greatly enhance our team but most importantly, I am confident she will improve our patient care experience," said Jacob Cintron, UMC President & CEO. "She is highly regarded throughout our healthcare community and I am extremely happy that she has joined us and our mission of providing the highest quality of care for the El Paso region."



Cindy Ann Stout

Dr. Stout has more than 10 years' experience as a Chief Nursing Officer, most recently at Del Sol Medical Center. While at Del Sol Medical Center, she led the hospital to El Paso's first ANCC Pathway to Excellence designation and re-designation. Her prior successes include achieving Modern Healthcare's Top 100 Places to Work in the U.S. and the TMF Healthcare quality Improvement Award of Excellence in Texas and the development of a nationally recognized Nurse Internship Program.

"Her positive personality, energetic work ethic, and always-focused-on-improvement attitude are assets that any CEO would welcome," added Mr. Cintron. "When you combine her proven

results in patient safety and quality management expertise, she is the perfect fit for a hospital such as ours, which serves the needs of our entire community.”

Dr. Stout knows well the complexities and needs of El Paso, having lived here since the first grade. She stated that the greatest ability she will bring is something not typically found on a resume. “I have strong interpersonal relationship skills,” she said. “Initially, I want to get to know the nursing staff, physicians and others at UMC. I want to better understand their successes and challenges, so that I can create strong action plans focusing on quality and safety.

“As a teaching hospital, UMC has a great reputation for excellence, especially in research with Texas Tech and through UMC’s trauma department,” said Dr. Stout. “Working at UMC is going to be exciting.”

Dr. Stout has a Bachelor of Science in Nursing from the University of the Incarnate Word in San Antonio; a Master of Science in Nursing from UTEP; and a Doctorate of Nursing Practice from Duke University.

About UMC: For more than 100 years, University Medical Center of El Paso (UMC) has been providing exceptional, high quality care for the entire El Paso region. As El Paso’s only not-for-profit, community owned hospital and healthcare system, UMC is home to the region’s only Level I Trauma Center. UMC was recently **chosen by El Paso as its No. 1 preferred hospital**. Additionally, UMC was selected as the **top hospital by El Paso residents in the annual Best of the Border 2015 survey**.

UMC’s mission is to enhance the health and wellness of the El Paso community by making high quality, affordable healthcare services accessible to all, while providing healthcare-related education, research and innovation. **Our CARES Values:** Community – Accountability – Respect – Excellence – Safety

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