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THE QUARTERLY PULSE OF UMC



UNIVERSITY
MEDICAL CENTER
OF EL PASO

WINTER ISSUE 2024

RUN FOR BETTER HEALTH!

UMC's Better Health 5k run and 1-mile walk is back and bigger than ever!

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SPANISH FLARE COMES TO UMC

UMC Associates enjoy International Celebration of Culture and Interpreting Day.

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WINTER SPORTS

Get the scoop on UTEP basketball and the El Paso Rhinos this winter!

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IT'S HERE!

UNIVERSITY
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SURGICAL
HOSPITAL

1416 George Dieter Dr.

UMC celebrates the welcoming of the new UMC Surgical Hospital. Read more on p. 4

Keep Up With UMC

SOCIAL MEDIA, PODCASTS, VIDEOS AND MORE!

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Quarterly Stars Announced, Shine Bright

Each quarter, UMC announces five Associates who were nominated for special recognition for their performance, excellence and dedication.

Question: What do you love about working at UMC?



**Ana M. Giles, CNA,
Medical Unit**

A: "What I like about working at UMC is that we always care and create a family among us and we always take care of each other."



**Fabiola D. Lonngi, CT
Scan Tech II, Radiology
Emergency**

A: "I love everything about my job, especially taking care of patients. I love my coworkers, my boss and everything."



**Laura G. Davila-
Vazquez, Coord.
Trauma, Prevention and
Education**

A: "What I love about working at UMC is my team!"



**Nicola Torres Jr.,
Security Analyst I,
Information Systems**

A: "My job gives me the opportunity to have a positive impact on people's lives and make a difference every day. I go home feeling good that I work for an organization with great values and high standards of excellence."



**Rolando O. Gonzalez,
Materials Handler, Supply
Process Distribution**

A: "The thing I love most is being able to learn more so I can continue my career here and further myself."

New DAISY Nurses Bloom With Care, Excellence

The DAISY Award honors extraordinary nurses who consistently exemplify excellence and exceed expectations in communication, compassion, patient relations, and professional skills to personally impact the lives of their patients.



**Carlos Lerma Mata,
RN: VEDH**

"I was involved in a terrible car accident. Carlos came into my room and introduced himself. Wow! Right away, I felt like I was going to have a good

day. He was energetic and helpful and he made me feel calm. If I were to ever come back to UMC, I would want him to be my nurse! Thank you Carlos, for getting me through a really tough day! I wouldn't have been able to do it without you!"

-Terri Dixon, Patient 9/25/23



**Gloria Gutierrez,
RN: L&D**

"I was 39 weeks pregnant with my second baby and elected for induction of labor. On day 2 of my stay, Gloria was my dayshift nurse.

Throughout the whole C-section procedure, Gloria was there amidst the chaos of the OR to comfort my heart, reassuring me that my son was okay after they got him out. When I returned to my room, Gloria was the encouraging presence my weary heart desperately needed."

-Haley Temple, Patient



**Michael Kaufman,
LVN: Ortho Trauma**

"Thank you, Michael, for your kind, smiling, and humble demeanor as you executed your duties so faithfully. Your gentle, yet firm, technique in moving my mother while

executing all those mundane/required personal cleaning sessions, kept her from experiencing unbearable pain. Thank you for dealing with her cognitive and emotional challenges related to her dementia progression. You are a shining star in your profession."

-Janet Bender, Family/Visitor 7/17/23

UMC Expands Surgical Care With New Hospital On East Side



Unveiling the dedication plaque were: (from left to right) Chris Chacon, UMC Surgical Hospital CEO; Maria Zampini, UMC Chief Operating Officer; Sergio Coronado, County Commissioner, Precinct 4; Iliana Holguin, County Commissioner, Precinct 3; Henry Gallardo, EPCHD Board Chair, Carlos Leon, County Commissioner, Precinct 1; David Stout, County Commissioner, Precinct 2; and Jacob Cintron, EPCHD President & CEO.



After successfully receiving approval from the El Paso County Commissioner's Court on June 12, University Medical Center of El Paso welcomed its new surgical hospital in east El Paso.

The surgical hospital, located at 1416 George Dieter, provides 40 additional beds for inpatient and outpatient procedures and six operating rooms.

The addition of this hospital will allow UMC to provide surgical care at a convenient location for patients who will no longer have to travel to the main campus for surgeries.

"This facility is going to be a facility for the community, but also for community providers who are looking for something different and unique in this specific zip code," said Christopher Chacon, CEO of UMC Surgical Hospital.

He added, "This truly is a destination for surgical care focused on quality, efficiency and positive results." This acquisition comes as UMC is currently experiencing capacity constraints on a daily basis.

On average, more than 70 patients await critical care beds, in addition to 65 critical care beds already filled.

"Expanding UMC's services, with the addition of a surgical hospital in east El Paso, further exemplifies our mission of pursuing access to healthcare for all members of our community," said Jacob Cintron, President & CEO of the El Paso County Hospital District. "We continue to look for avenues that will help enhance the health and well-being of patients in an affordable manner."

The three-story facility includes a cath lab and endoscopy unit, as well as a radiology department and pharmacy to provide east El Paso with the highest quality of care.

Welcome To Our UMC Family

Get to know just a few of our new Associates!



Victor Adame, Cert. Medical Assistant

Q: What made you want to work at UMC?

A: "The possibilities for growth."

Q: What is one thing on your bucket list?

A: "To continue my education."

Q: What is your favorite thing to do locally?

A: "Swimming."

Q: What is your favorite hobby?

A: "Reading."



Himani Patel, Nurse Practitioner, UMC Ysleta Clinic

Q: What made you want to work at UMC?

A: "I had worked as a nurse at UMC in the past before we moved to Alabama. It is a great place to work with good work ethics."

Q: Do you have a favorite sports team?

A: "Dallas Cowboys!"

Q: What is your favorite thing to do locally?

A: "Trying different restaurants."



Jesus Mendez, Patient Safety Attendant, PRN

Q: What made you want to work at UMC?

A: "This is the job of my dreams."

Q: What is your favorite hobby?

A: "Painting."

Q: What is one thing on the very top of your bucket list?

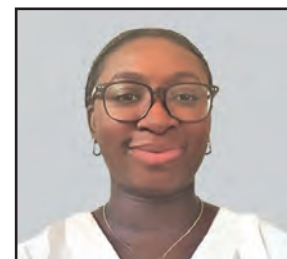
A: "Being a nurse."

Q: What is your secret talent?

A: "I'm a street artist"

Q: What is your favorite thing to do locally?

A: "I like DJing."



Kiana Williams, Patient Account Representative

Q: What made you want to work at UMC?

A: "I am currently obtaining my bachelor's degree in Healthcare Administration and in one of my courses I did a presentation on UMC and fell in love with what you all represent."

Q: What are your hobbies?

A: "My favorite hobbies include cooking and traveling the world."



Natalie Zavala, RN PRN; CF Correctional Health Dtnw

Q: What made you want to work at UMC?

A: "I was offered the opportunity to work in corrections, which is an area that has always interested me."

Q: What is one thing at the very top of your bucket list?

A: "Traveling to Fiji!"

Q: What is your favorite thing to do locally?

A: "Going to Chihuahuas' games."



Heather Muse, LVN PRN; CF, Correctional Health Annex

Q: What made you want to work at UMC?

A: "UMC has great opportunities for growth."

Q: What is your favorite hobby?

A: "Crossfit."

Q: What is at the top of your bucket list?

A: "To jump out of a plane!"

Q: What is your favorite thing to do locally?

A: "Spending time with friends at the gym."



Steven Olivas, Security Officer

Q: What made you want to work at UMC?

A: "I heard it was a great place to work for and the benefits are awesome"

Q: What are your hobbies?

A: "Golfing."

Q: What is one thing at the very top of your bucket list?

A: "To travel with my daughter around the world."

Q: What is your secret talent?

A: "Calligraphy."



Karina Jusino RN PRN; CF Correctional Health Dtnw

Q: What made you want to work at UMC?

A: "It's a great, friendly hospital where people are treated with dignity and respect."

Q: What are your hobbies?

A: "Watching movies and spending time with family."

Q: What is at the top of your bucket list?

A: "Traveling to Europe."

UMC Partners With Sleep Center, Brings Better Rest to Patients

The El Paso County Hospital District has added a new specialty service with the addition of our newest Adult and Pediatric Sleep Medicine Physician, Dr. Jacqueline Angles.

Through a partnership with the El Paso Sleep Center, Dr. Angles provides qualifying patients with fully covered sleep consultations, sleep studies and follow-up visits.



Dr. Jacqueline Angles, Adult and Pediatric Sleep Medicine Physician

have the opportunity to build a pediatric sleep program with EPCH,” said Dr. Angles, who brings 18 years of healthcare experience to UMC.

She added, “I believe in utilizing a holistic approach for the patient and validating their concerns so we can partner together for a treatment plan.”

She completed a combined residency in Medicine and Pediatrics at Cooper Hospital New Jersey and worked as an Associate Professor in Medicine and Director of the Sleep Lab at Medical University South Carolina prior to her arrival in El Paso in 2023.

Dr. Angles is from Cuba and is bilingual in English and Spanish, with some knowledge of French.

“I am excited to build a multidisciplinary and comprehensive sleep medicine program at UMC. I am also excited that I

To schedule an appointment, call (915) 779-7378.

C.A.R.E.S Ambassadors Gather, Promote Ways To 'Check Your Heart!'

As part of their dedication to finding ways to ensure UMC operates under the Hospital District's CARES Values of Community, Accountability, Respect, Excellence, and Service, UMC'S CARES Ambassadors reunited for a retreat at El Paso Health in October.

CARES Ambassadors serve as a representative in their respective UMC departments and throughout the campus as part of the initiative to increase patient satisfaction and Associate engagement.

Associates are nominated to the program and must complete a three month, in-depth training.



The CARES Ambassadors gathered together this fall for a retreat.

The retreat consisted of ambassadors presenting on ideas to better the workplace culture of their departments and partaking in group activities.

UMC's 5K Run, Walk Returns; Hundreds Join In On Sold-Out Race



UMC Better Health 5k run and 1-mile walk group winners pose for a victory photo.

UMC's annual 5k run, 1-mile walk, and kids dash returned as a huge sold-out success in October.

The run had been paused due to the pandemic, but made a comeback with more than 500 participants between the ages of four and 74 registering for the event.

Net proceeds went toward UMC's "Sobreviviendo el Cancer" fund, which helps fund treatments for patients with breast cancer.

Our thanks and congratulations to all of our runners, walkers and dashers who got up early and headed to UMC East Clinic at sunrise to spend their morning walking toward better health!



Fun was had by all who attended on a beautiful Saturday fall morning.

Stroke Survivors Get Support With Innovative Program



UMC Stroke Support Group members attend a meeting at EPCC's culinary school where they enjoyed a delicious meal prepared by students.

Adjusting to everyday routines after a stroke is a hardship many patients and their families do not think about until they find themselves in that situation.

In addition to having the most advanced stroke surgeons in the region, UMC's Neuroscience Department has a stroke support group program designed to help stroke patients ease back into those routines.

"The support group meets every month discussing stories of stroke survivors and their family's experience. We try to keep it fresh and exciting for our guests," said Carla Escobar, Admin.

Director of UMC's Neuroscience Program.

In September, the group visited EPCC's culinary school where they learned about healthy eating and enjoyed a tasty meal made by culinary students.

"This was the first time we went on a field trip (off campus)," said Escobar. She added, "The group loved it and had a wonderful time."

UMC's support group meets monthly on the last Tuesday of the month at 6 p.m. in the Neuro conference room on the fifth floor of the Thomason Tower and is always open to new members.

UMC Physician Appointed By Governor To Serve Region



Dr. Alberto Maud, UMC Director of Comprehensive Stroke Care

UMC's Director of Comprehensive Stroke Care, Dr. Alberto Maud, Texas Tech Physicians of El Paso, was appointed by Texas Governor Greg Abbott to serve on the Council of Cardiovascular Disease and Stroke.

Dr. Maud was one of two El Paso physicians who were appointed to serve a six-year term.

Dr. Maud is a member of the American Academy of Neurology, American Neurological Association,

Texas Neurologic Society, Texas Medical Board, El Paso County Medical Society, American Heart Association, American Stroke Association, Society of Vascular and International Neurology, and the Society of Neurointerventional Surgery.

He received a Bachelor of Science from Instituto San Pedro Nolasco in Argentina and a Doctor of Medicine from National University of Cordoba, Argentina.

UMC Program Prepares Parents For First-Time Baby Experience

After two and a half years of coaching and home visits, 50 families graduated from UMC's Nurse-Family Partnership (NFP) program during a special event at the El Paso Zoo.

UMC's NFP program is a free community resource for parents to feel confident about coming home with a newborn.

This nurse-home visiting program is proven to prevent adverse pregnancy outcomes, low birth rate and poor school

performance, while decreasing the chances of childhood injuries or neglect.

There is also a benefit for mothers who have shown significantly improved prenatal health, fewer subsequent pregnancies and increased maternal employment.

We are proud of the families who took the initiative to better their family's lives and thankful to the nurses who work to educate borderland families through patience and kindness!



UMC Nurse Home Visitor, Johanna Gallardo, poses with one of her graduating families.

Letters Of Gratitude

UMC Associates provide excellent care to tens of thousands of patients every year. We are fortunate to receive letters and messages of gratitude, like the ones below, from our patients and their families.



Edith Osorio

Todas ellas fueron muy pacientes conmigo y todo me lo explicaron muy bien. Dios las bendiga

"[The Infusion Center team] were all very patient with me and explained everything so well. God Bless you."



Tonilyn Verticchio

Caring , knowledgeable, thank you for the care you gave my brother . It was so nice to see you all again under better circumstances! His recovery was truly a miracle ❤️❤️❤️



Annabel Gonzalez Arispe
Awesome staff

Got my flu vaccine Saturday and was in and out fast. Great service



Wendy Leverett

Dr. Yates has been a blessing to my family. We will forever be thankful for the treatment he provides for my son.

Top Five UMC Headlines

News From The Last Quarter

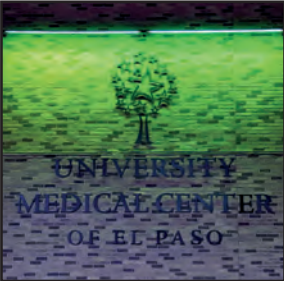


UMC Trauma Surgeon Appointed To AAST Committee

UMC's Dr. Susan McLean was appointed to the Critical Care Committee of the American Association for the Surgery of Trauma (AAST). AAST is the leading trauma organization in the United States and Canada.



scan for more



Painting El Paso Green For Injury Prevention Day

UMC, along with various community partners, "shined a green light" on National Injury Prevention Day on Nov. 18.

UMC, El Paso Children's Hospital, Raiz Federal Credit Union, El Paso Police Department and the BorderRAC all joined the nation in support of National Injury Prevention Day by lighting their facilities with green lights to represent life, safety, health, growth and prosperity.



scan for more



UMC's Neuroscience Department Showcases Success

UMC's Neuroscience Department took part in the "Life After Stroke...What Happens to Your Patients Next?" national webinar. Members of UMC's stroke team, spoke about the importance of providing a stroke support group and discussed how to build a successful post-stroke program.



scan for more



UMC's Ruben Vogt Receives "Volunteer of the Year" Award

UMC's Assistant Administrator for Government Relations, Ruben Vogt, was awarded with the "2023 Volunteer of the Year" award by the El Paso Chamber. At UMC, Ruben and his team work closely with lawmakers, leaders, agencies and associations at the local, state, and federal levels to promote healthcare policies that align with our mission to heal and serve El Paso County residents.



scan for more



Healing Through Music: Trio Performs At UMC

Trio Reveron, a piano trio from Venezuela, performed at UMC in October. Patients, visitors and Associates enjoyed nearly an hour of Trio Reveron's music in celebration of Hispanic Heritage Month. The trio performed throughout the city with the goal of introducing audiences to underrepresented music from Latin America.



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That's A Wrap! Hospital District Celebrates Successful Year

Associates from UMC, El Paso Children's Hospital, and El Paso Health dressed to the nines for this year's End of Year Celebration at the Paso Del Norte Hotel in downtown El Paso.

The sold-out event began with a dinner followed by dancing, a silent auction and raffles.

Thank you for making 2023 an amazing year! Here's to an even better year in 2024!



UMC's Neurosurgery Expertise Showcased At Overseas Event

UMC's Dr. Jaime Gasco was a key speaker at this year's Sociedad Española de Cirugía Percutánea y Endoscópica de Columna (SECPEC) Congress in Madrid, Spain to present on his expertise and accomplishments with Oblique Lateral Lumbar Interbody Fusion (OLIF) surgeries.



Dr. Jaime Gasco, UMC Neurosurgeon

Dr. Gasco has over a decade of experience in neurosurgical care and is one of only a few surgeons worldwide to be Board-Certified in the U.S. and Europe.

He specializes in brain, spine, and peripheral nerve surgery, with emphasis in using the latest minimally invasive technologies and pain management.



Dr. Jaime Gasco, UMC Neurosurgeon, spoke at a conference in Madrid, Spain

Exciting Projects for UMC Announced During Fall Forums

Hundreds of Associates heard from Jacob Cintron, President & CEO, and several UMC Administrators on exciting new updates for the hospital during this year's Fall Forums.

The theme for the quarter's forums was "Harvesting Seasons of Hope."

These presentations were provided over the span of three days and gave Associates the opportunity to play games and win prizes!

Some of the projects Associates can expect to see in the future include the restructuring of the Thomason Tower eighth floor into an observation unit, a land exchange between UMC and Texas Tech for administrative offices, and renovations to the UMC Annex building.

Jacob reiterated the success the Hospital District has had over the past year, such as embarking on a joint venture with Pam Health Rehabilitative Hospital to create a new service line for UMC and the acquisition of the new eastside UMC Surgical Hospital to alleviate capacity constraints at the main campus.



EPCHD President & CEO, Jacob Cintron, discusses future objectives for UMC with Associates in attendance.

"Keep doing what you are doing, we are very proud of you," Jacob told Associates in attendance.

We are thankful for our Associates' contributions to our hospital and for the care they provide to our patients.



Gerardo Padilla, UMC General Maintenance Mechanic, and Thelma Gonzalez, UMC Food Services, have fun "shaking it off" for prizes during the 2023 Fall Forums.

UMC's Digestive Health Center Wins Prestigious 'SCOPY' Award



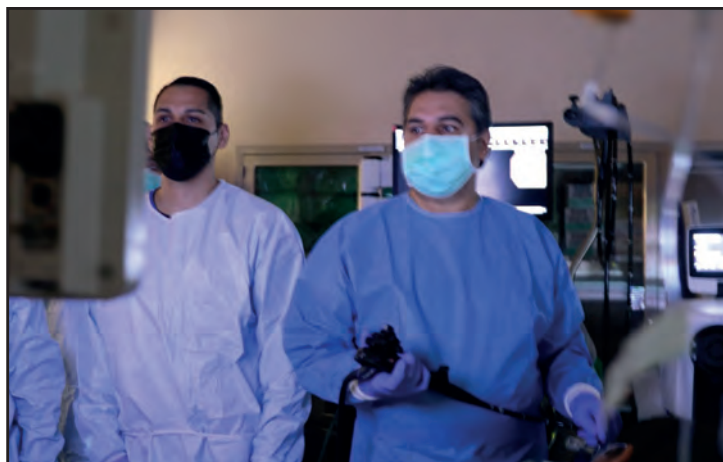
Dr. Zuckerman, Texas Tech Physicians of El Paso, Professor of Medicine at Texas Tech University Health Sciences Center and Division of Gastroenterology Chief at UMC, performs a procedure at UMC.

University Medical Center of El Paso's Digestive Health Center, in conjunction with Texas Tech University Health Sciences Center El Paso (TTUHSC), have been awarded the 2023 SCOPY Screening Excellence Award by the American College of Gastroenterology.

This service award recognizes efforts in colorectal cancer outreach, prevention and year-round excellence.

Through the Southwest Coalition for Colorectal Cancer Screening (SuCCCs) program, UMC and TTUHSC have increased colorectal cancer screenings and built a sustainable screening, diagnosis, and treatment network for colorectal cancer prevention in the community.

The program uses bilingual community health workers, known as "promotoras," to educate uninsured patients at health fairs, food banks, religious institutions, schools and adult learning centers. Participants who have a family history or positive FIT test are eligible for a no-cost colonoscopy through this program.



Dr. Elhanafi, Texas Tech Physicians of El Paso, Assistant Professor of Medicine at Texas Tech University Health Sciences Center, performs a procedure at UMC.

Since 2012, the program has enrolled 41,978 people, provided 1,092 diagnostic colonoscopies and diagnosed 33 cancers.

The program covers a 27-county area spanning El Paso, Hudspeth, and West Texas.

Celebration of Language, Culture Brings Spanish Flare, Food, Dance

UMC's Qualified Medical Interpreters (QMI) celebrated Spanish culture through food, music and dance at this year's International Celebration of Culture and Interpreting.

This event, which highlights a different Hispanic country every year, has been immersing attendees into different Hispanic cultures for the past 10 years.

UMC has two full-time QMIs, Rubén Lucero and Carlos Ramos, and an additional 170 volunteer QMIs in different units to assist Associates with medical interpreting (which is verbal) and translation (which is written).

"We're thankful we have the opportunity to showcase this at our hospital because it is so important," said Lucero.

He added, "This event serves a dual purpose in that it recognizes our QMIs for helping patients and staff communicate, but it also celebrates different cultures."



Spanish flamenco dancers performed for UMC Associates during the annual QMI's International Celebration of Culture and Interpreting Day.

Leadership Graduates: Future Leaders Are Made Here!

Congratulations to our newest class of graduates from UMC'S Leadership Program! Twenty-seven Associates from UMC and El Paso Health graduated from the yearlong leadership training designed to help Associates increase

their knowledge and skills in the areas of leadership, communication, finance, Associate engagement and organizational understanding.

2023 Leadership Program Graduates:

Yana Alatorre
Ana M. Barbour
Reynaldo Barrozo
Lydia Camacho
Lorraine Chacon
Alberto Delgado
Elida De Leon
Celina Dominguez
Kevin Fernandez

Sara Gonzalez
Rachel Long
Kim Martinez
Annabelle Medina
Monica Mendoza
Salvador Morales
Jourdan Norman
Veronica Ortega-Davitt
Yesenia Perez

Jacqueline Ramirez
Maricela Raso
Jenette Serna
Evan Vanderzwan
Claudia Vasquez
Adriana Villagrana
Rebecca Viramontes
Carolyn Williams

Infusion Center Receives Donation, Name Change From Local Family



Dr. Tomas Rios spoke at the Infusion Center's renaming ceremony recently, held in the UMC main lobby.

The UMC Foundation announced a \$250,000 donation toward its “Sobreviviendo el Cancer” program and the renaming of the UMC Infusion Center as the “Jesus and Sherry Rios Family Infusion Center” in October.

The Rios Family chose to honor the life and legacy of their parents through a gift of \$250,000 to benefit the community while positively advancing the fight against cancer.

Remembering their parents, the family is ensuring Jesus and Sherry's names are part of future healing for many patients. “Our parents were taken way too young and way too quick,” stated Michelle Catucci, daughter of Jesus and Sherry Rios. “I think we are still processing it. It will be worth every cent if we can help one patient get to that graduation, wedding, or family celebration.”

UMC has consistently demonstrated excellence in cancer care with a multidisciplinary team of healthcare professionals dedicated to providing comprehensive, compassionate and cutting-edge care to those affected by cancer.



The Jesus and Sherry Rios Family Infusion Center's Monica Cordova, Social Worker, speaks with the media at the event.

Through the “Sobreviviendo el Cancer” program, funded by the UMC Foundation, patients can receive support to ensure continued cancer care despite their financial situation.

To date, the program has helped 10,500 patients.

Dr. Sofia Is Always Here To Help

Sofia Reynoso-Crow, Ph.D., wants all UMC Associates to know she is their dedicated counselor. As UMC's Administrative Director for Resiliency and Growth, she offers one-on-one confidential counseling to all Associates and their immediate families. She often offers trainings through "Lunch & Learn" sessions in which she provides coping techniques we can all benefit from.

Dr. Reynoso-Crow is the host of a 10-part podcast series designed to improve mental well-being through meditation and relaxation. The series is part of UMC's "Better Health In The Borderland" podcast and covers various topics including sleep, progressive muscle relaxation and letting go of the past. You can download the free podcast using your cell phone, home computer or smart TV.

IF YOU ARE IN NEED OF COUNSELING ASSISTANCE, YOU CAN CONTACT DR. SOFIA DIRECTLY AT (915) 330-0741 OR EMAIL AT: SOFIA.REYNOSO-CROW@UMCELPAO.ORG



Dr. Sofia meets with an Associate in her new meeting space located at 1400 Hardaway (Loretto - El Convento).

UMC Presents At Symposium Discussing Hospice Care

UMC's Clinical Medical Director of Palliative Care, Dr. Jeanne Lee, co-presented at Journal of the Advanced Practitioner in Oncology (JADPRO) Live, an annual national symposium for advanced practice providers in oncology.

This year, the symposium was held in Orlando, Florida, with 1,500 attendees. Dr. Lee spoke about how not to make talks about hospice uncomfortable, as well as 12 conversation clinical pearls oncology providers can put into practice.

The presentation also consisted of role-playing a provider/patient scenario for each clinical pearl to better illustrate how audience members could incorporate what they learned at the conference into their clinical practice.



Dr. Jeanne Lee, Clinical Medical Director of Palliative Care at UMC, presented at the Journal of the Advanced Practitioner in Oncology symposium.

El Paso Health's Quarter At A Glance

STAR Award



El Paso Health
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

This quarter, El Paso Health recognizes Alina Macias, Investment Claims Auditor, for the great work she is doing for her department and the overall organization. She is truly a star! Congratulations, Alina.



Operation Thanksgiving

El Paso Health held its annual Holiday Meal Initiative, delivering a total of 160 baskets to members in need this holiday season. The baskets included a turkey, mashed potatoes, gravy, cranberries, corn and green peas. EPH Associates volunteered their time to build and hand-deliver these items the Tuesday before Thanksgiving. Each year, El Paso Health continues to grow this initiative in an effort to support as many families as possible.



Welcome Our New Hires At El Paso Health



Estrella Vega
Case Manager



Paola Chavez
Case Manager



Yadira Reyes
Outreach Coordinator



Diana Carreo
Claims Project Manager

Local Sports



EP Rhinos



Feb 10 - 11 vs Corpus Christi IceRays, 7 p.m.

Feb 17 - 18 vs Oklahoma Warriors, 7 p.m.

Feb 24 - 25 vs Odessa Jackalopes, 7 p.m.

Mar 3 - 4 vs Amarillo Wranglers, 7 p.m.

Mar 10 - 11 vs Odessa Jackalopes, 7 p.m.

Mar 12 vs New Mexico Ice Wolves, 4:30 p.m.

Mar 24 - 25 vs Oklahoma Warriors, 7 p.m.

Mar 31 - April 1 vs New Mexico Ice Wolves, 7 p.m.

April 14 -15 vs Shreveport Mudbugs, 7 p.m.



Basketball



Jan 7 vs Chicago State, 2 p.m.

Jan 18 vs Middle Tennessee, 7 p.m.

Jan 20 vs WKU, 7 p.m.

Feb 1 vs Jax State, 7 p.m.

Feb 3 vs Liberty, 7 p.m.

Feb 10 vs NM State, 7 p.m.

Feb 22 vs LA Tech, 7 p.m.

Feb 24 vs Sam Houston, 7 p.m.

Mar 7 vs FIU, 7 p.m.

Full-Court Press: Associates Lay-Up For Healthy Competition

For a second year in a row, Associates dusted off their athletic gear to take part in the El Paso County Hospital District's coed basketball league.

The championship game took place on Dec. 8 between the "Blue Devils" and the "Intubators." The Intubators ultimately took down the Blue Devils by a score of 48 to 42.

A total of nine teams signed up for the season, which started Oct. 6, and lasted for seven weeks.

In addition to playing, the teams donated over 75 pounds of Halloween candy to be passed out to kids who visited the rec center's Halloween carnival.

UMC's Engagement & Associate Experience Department teamed up with the City of El Paso's Parks & Recreation Department to organize this initiative to promote wellness and staying active for all UMC, El Paso Children's Hospital and El Paso Health Associates.



The Intubators won first place. The 2023 team members were, Aishah Al-Naiem, Francisco Castaneda, Whitley Miles, Mario Nunez, Harold Ray, Andres Rodriguez, Eduardo Velez Jr. and Elvis Guevara Williams.



The Blue Devils won second place. The 2023 team members were, Victor Anchondo, Jaqueline Argumede, Javier Baca Jr., Marissa Flores, Alejandro Garcia, Jennifer J. Hernandez, Robert Longoria, Janel Lynch, Vanessa Sanchez, Rene Tapia, David Villescas, Wallace Watts and Jonathan Zapata.

Upcoming UMC And Foundation Events

UMC EVENTS

January

- 5 CARES Xtras Pantry
- 10 Coffee with the CEO
- 11 STARS Award Ceremony
- 19 CARES Xtras Pantry
- 22-26 Celebrating 109 Years of Healthcare Spirit Week
- TBD Biggest Loser Weigh-in

February

- 1 Associate Engagement Survey Launch
- 2 CARES Xtras Pantry
- 14 Coffee with the CEO
- 16 CARES Xtras Pantry

March

- 1 National Employee Appreciation Day CARES Xtras Pantry
- 15 CARES Xtras Pantry
- 13 Coffee with the CEO

- 22 EPCHD Service Awards
- 28 Wellness Challenge Quarterly Check-in
- 29 CARES Xtras Pantry

UMC / EPCH FOUNDATION EVENTS

January

- 4 GECU Foundation Naming Rights Unveiling
- 10 Eisenberg Family Naming Rights
- 18 Foundation Board Retreat



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Things To Do In El Paso

January 2024



12/31 Celebrate New Years Eve at the Hotel Paso Del Norte with several music groups and entertainers. hotelPDN.com



1/13 The First ever WWE SuperShow comes to Las Cruces! See RAW & SmackDown superstars. ticketmaster.com



1/26 Comedian Chris D'Elia is coming to the Abraham Chavez Theatre for his "Don't Push Me" 2024 Tour, doors open at 7 p.m. elpasolive.com



1/30 Bryan Adams: So Happy It Hurts w/ Eurythmics Songbook ft. Dave Stewart ticketmaster.com

February 2024



2/2 We know sometimes you just don't know what to do for Valentine's Day or even Galentine's Day, so we have a new event perfect to celebrate love early. www.facebook.com/concordiacemetery



2/3 The Casa Ford Tuff Hedeman Bull Riding tour stops in El Paso at the County Coliseum! ticketmaster.com



2/6 - 2/11 Discover a whole new world at ALADDIN, the hit Broadway musical. Aladdin is a thrilling new production filled with unforgettable beauty, magic, comedy and breathtaking spectacle. elpasolive.com



2/29 Juanes will be performing at the Abraham Chavez Theatre as part of his North America Tour. elpasolive.com

March



3/1 Get ready to rock with the Music of Queen backed by the El Paso Symphony Orchestra - hit after hit of the greatest band of all time with guest conductor Brent Haven and vocalist MiG Ayesha. ticketmaster.com



3/9 - 3/10 Experience big-time family fun at Monster Jam®. The most unexpected, unscripted and unforgettable motorsports experience for families returns to El Paso. ticketmaster.com



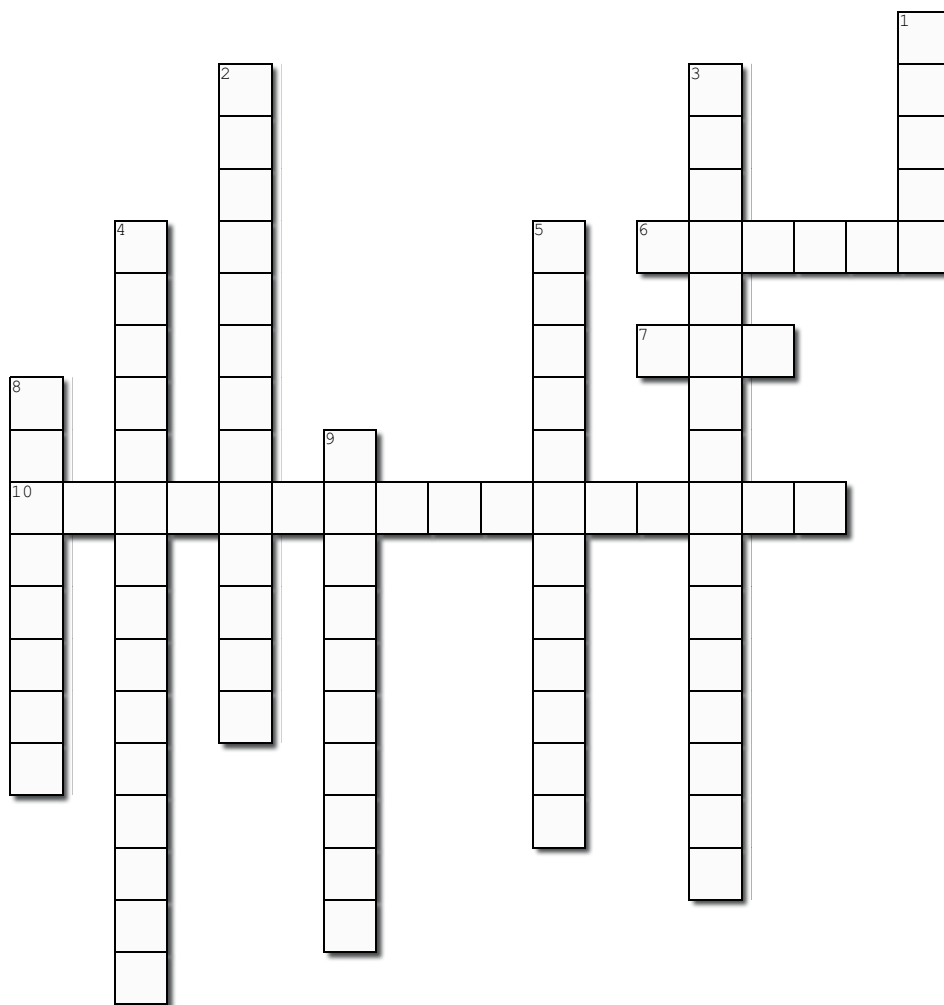
3/16 Join us for the ultimate St Paddy's bar crawl in El Paso, where there's holiday spirit and good times. eventbrite.com



3/21 Journey: Freedom Tour 2024 is coming to the NMSU Pan American Center. ticketmaster.com

Brain Games

How well do you know UMC? Test your knowledge below.



Created using the Crossword Maker on TheTeachersCorner.net

Across

6. Our Neuroscience team was featured in a national webinar about _____.
 7. Where did the Nurse Family Partnership (NFP) graduation take place?
 10. Which is the newest UMC facility?

Down

1. This needs to be worn at all times when on duty.
 2. What specialty service was recently added?
 3. UMC's Digestive Health Center receives recognition from the American College of _____.
 4. The East clinic hosted this popular event.
 5. Which department won first place in the group Halloween Costume contest?
 8. The American College of Surgeons recognizes UMC with the _____ award.
 9. This past event is geared towards sharing the latest EPCHD news and updates.

Tricks, Treats Served At UMC Cafeteria For Halloween Event

Associates did not disappoint as they let their creativity run wild for this year's annual Halloween costume contest.

Various departments from University Medical Center of El Paso, El Paso Children's Hospital, and El Paso Health dressed up in individual and group costumes that brought laughter, surprises and lots of smiles to our patients and staff.

This year's guests judges included, News Anchor Stephanie Valle from KVIA ABC-7, Publisher Chaz Wilson from The City Magazine, and UMC/EPCH Foundations' Executive Director Abigail Tarango.

Individual Winners:

First Place: Photo booth – Bethsabe Ortiz
 Second Place: Policewoman - Diana Ebiware
 Third Place Tie: Alien – Triyonna Green
 Third Place Tie: Prince – Gilbert Gomez

Group Winners:

First Place: Latin Grammy Awards (Neurosurgery NPs)
 Second Place: The Addams Family (Respiratory)
 Third Place: Piñata (Lab)



Group winners Neurosurgery NPs, (left to right) Jessica Ortiz, Bertha Vasquez, Jacqueline Sanchez, Adriana Puentes, Ruben Ramos, Isabel, and Zuniga Perez



Olivia Mcbirnie "Morticia", Reg. Respiratory Therapist;
 Abraham Zarat "Gomez", Coordinator of Patient Education;
 Catalina Huerta-Hernandez "Pugsley", RRT, Lead; Arlene Ordunez "Wednesday Adams", Director of Respiratory Care and EEG



Individual winner, Bethsabe Ortiz won for her costume "Photo Booth."



Individual Second Place, Diana Ebiware as "Policewoman."

New Dress Code Policy Announced For Associates



Infusion Center Associates proudly demonstrate proper UMC dress code attire.

A new dress code policy went into effect in October for all El Paso County Hospital District Employees.

This dress code will assist in projecting a professional image while on duty and conveys our pride and commitment to provide quality services to the community.

As part of the policy, an EPCHD-issued badge must be worn at all times while at work.

While some tattoos are acceptable, tattoos covering the face or neck remain prohibited.

Depending on your department and area of work, there are also restrictions to certain jewelry, makeup and shoes.

It is recommended that you familiarize yourself with the personal appearance policy, which can be found on the Intranet under Policies & Procedures as policy H-3-4.

Associates Deck The Halls, Spruce Up Hospital For Holidays

December brought 12 days of winter celebrations across the El Paso County Hospital District, giving Associates the chance to show off their holiday spirit!

The festivities began Dec. 7 with a winter craft fair, at the UMC Cafeteria, followed by a series of "treat days" and special giveaways.

This year's "Jingle Mingle Breakfast" consisted of an ugly sweater contest, as well as a wreath-decorating contest.



UMC Associates browsed for gifts at the Annual Winter Crafts Fair held in the UMC Cafeteria.

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NEED EXTRA CASH?

UMC IS OFFERING REFERRAL BONUSES FOR THE FOLLOWING POSITIONS:

RN-all units (referral must have one (1) or more years of acute care hospital experience), RN Case Manager, Medical Technologist/Medical Lab Tech, Respiratory Therapist (RRT/CRT), Physical Therapist, Occupational Therapist, Pharmacist, Electrophysiology Technician, Registered Echocardiography Technician, Paramedic, Cardiac Cath Lab Technician, Certified Surgical Technician, Endoscopy Technician, Ultrasound Technologist, CT Technologist, Clinical Systems Analyst II, Configuration Analyst-EP Health

Bonus Amounts: \$3,000 Full-Time (FT), \$1,500 Part-time (PT)

The first half of the referral bonus will be paid when the referred Associate completes six (6) months of employment.

The second half will be paid when the referred Associate completes one (1) year of employment.

Contact a recruiter at 915-521-7950 for other qualifying positions and more details or visit the “Associate Referral” link on the intranet’s “Applications” page.

