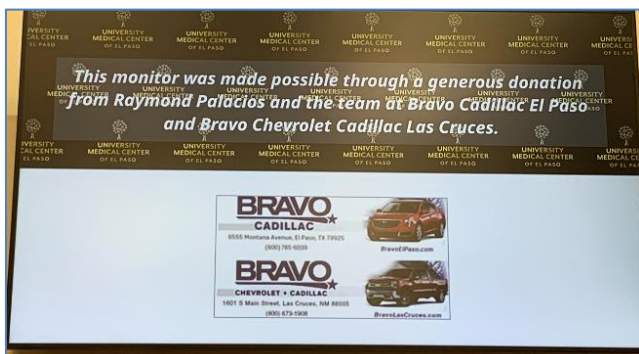


Aug. 26, 2020



UMC, Bravo, UMC Foundation Bring New Monitor To UMC, For UMC Associates, News, Updates



For information about getting items posted on the monitor, contact Public Affairs at 9155217148 or email Joshua Tovar at joshua.tovar@umcelpaso.org

University Medical Center of El Paso, Bravo Chevrolet Cadillac and UMC Foundation jointly announce the unveiling of a large-screen video system, made possible through a \$10,000 donation by Bravo Chevrolet Cadillac President, Raymond Palacios.

The new video system will be used to keep employees aware of real-time alerts and messages regarding the updates on COVID-19 news or other important information.

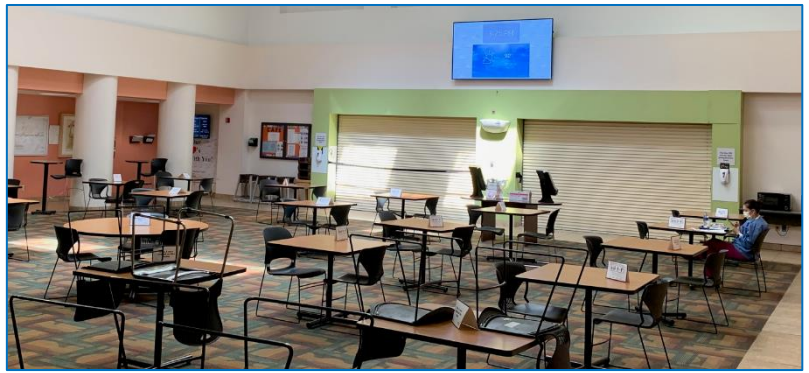
“We’re extremely proud of the work that the officials and health workers at UMC have been doing to protect our community in the midst of these trying times,” said Raymond Palacios, President of Bravo Chevrolet Cadillac. “We wanted our gift to the medical center to not only reflect our gratitude for their relentless dedication to saving lives, but also to enhance their work environment and aid their success in any way possible.”

Since the COVID-19 pandemic began, UMC has been a leading location for residents of the Borderplex region to turn to for medical aid. The Bravo gift serves as an act of appreciation for the tremendous efforts by nurses, doctors, healthcare workers and other UMC employees.

“The incredible support and appreciation Raymond and his team have shown, as well as from others in our community, goes far toward strengthening the work our nurses, doctors, techs, and other employees conduct daily in this fight against COVID-19,” said Jacob Cintron, UMC President & CEO. “We

are all grateful for business leaders such as Raymond and the Bravo Chevrolet Cadillac team for their contribution to the hospital's resources and quality of life."

The donation was made directly to the UMC Foundation COVID-19 Compassionate Cares Fund, intended for the support of healthcare workers at UMC. "This is a wonderful gift to the Associates at UMC," said Estela Casas, UMC Foundation Executive Director. "This is yet another example of great people doing great things that make our city 'El Paso Strong'. We will remember Raymond's generosity for years to come."



The TV Monitor is now in use in the UMC Cafeteria

Over the last 20 years, the Bravo dealerships, under the leadership of its President, Raymond Palacios, have been committed to enhancing the economic and educational opportunities of the citizens in the Borderplex region. He is currently on the Board of the Council of Regional Economic Expansion and Educational Development (CREED) and serves as Chairman of The Borderplex.

Texas Gov. Appoints Dr. Alan Tyroch to Trauma Advisory Council

Texas Gov. Greg Abbott recently designated Alan Tyroch, M.D., as chair of the Governor's Emergency Medical Services and Trauma Advisory Council (GETAC).

Dr. Tyroch, professor and founding chair of surgery at Texas Tech University Health Sciences Center El Paso, has served on the advisory council since 2012. He was reappointed to the council by Gov. Abbott in 2018 and served as the council's vice chair since 2019. Dr. Tyroch's appointment as chair took effect on July 30 and he serves at the leisure of the governor. Dr. Tyroch is also chief of surgery and trauma medical director at University Medical Center of El Paso. He is board certified in general surgery and surgical critical care.



Dr. Alan Tyroch, MD

The advisory council makes recommendations to the Texas Department of Health and Human services regarding the EMS/trauma system in order to ensure that the community receives comprehensive and efficient emergency care. The advisory council plays a critical role in helping to make sure the Texas EMS/trauma system is prepared for potential mass casualty incidents including natural disasters and shootings like the August 3, 2019 mass shooting that killed 23 and wounded 24 in El Paso.

Dr. Tyroch said the COVID-19 outbreak throughout the state has presented challenges that could affect health care systems, but he remains hopeful that his appointment as chair of GETAC will provide a voice for the Borderland.

“The pandemic has impacted the state economically, and I just hope it doesn't impact the EMS and trauma health care system too much financially,” Dr. Tyroch said. Having an El Paso physician on the advisory council is meaningful because of the city’s location, which is far from other metropolitan areas of Texas. “First of all, we're not a small city. We're the sixth largest city in Texas,” Dr. Tyroch said. “That's a pretty good size, but we're so far away from Austin – we’re closer to cities in California than we are to Austin. It’s important to have a voice to represent the El Paso region.”

Dr. Tyroch is a member of the American College of Surgeons, Texas Surgical Society, American Association for the Surgery of Trauma, Society of Critical Care Medicine, Southwestern Surgical Congress, Western Surgical Association, American Trauma Society, Pediatric Trauma Society, Texas Medical Association, and El Paso County Medical Society. He received an Associate’s in Applied Sciences from Temple College, a Bachelor of Science in Microbiology from Texas A&M University, and a Doctor of Medicine from The University of Texas Health Science Center at Houston. He completed a general surgery internship at Baylor College of Medicine, a general surgery residency at Phoenix Integrated Surgical Residency Program, and a Trauma and Surgical Critical Care Fellowship at the University of California of San Francisco, Fresno campus. Texas Gov. Greg Abbott recently designated Alan Tyroch, M.D., as chair of the Governor’s Emergency Medical Services and Trauma Advisory Council (GETAC).

Steve DeGroat, Selected as UTEP Distinguished Alumni for 2020



UMC Board Vice
Chairman, Steve DeGroat

UMC’s longest serving board member, Steve DeGroat, has been recognized by UTEP as one of its Distinguished Alumni. Steve DeGroat has served on UMC’s Board for the past decade and has been a vital component to the advancement and progression of the hospital district. As a UTEP alumnus, J. Steve DeGroat has remained engaged with the University as a volunteer and a philanthropist. He has served as president of the Alumni Association and as a member of multiple boards to include Friends of the Library, Legacy Campaign Cabinet, and the College of Business Administration Advisory Council.

In line with his belief in access to higher education, DeGroat and his wife, Martini, have established and funded two UTEP scholarships — the J. Stephen DeGroat and Martini DeGroat Endowment Scholarship and the Robert C. Heasley Endowment Scholarship in Business. Additionally, DeGroat and some of his colleagues established the L. Marcus Fry Endowment Scholarship Fund.

DeGroat retired in 2019 as the longtime owner of Lincoln Financial Advisors' El Paso branch, a financial planning firm and although retired Steve continues to use his leadership skills to serve the community. Steve has served as chairman of the board at University Medical Center and the YMCA, president of the Ronald McDonald House and the Sun Bowl Association, and currently as chairman of El Paso Health.

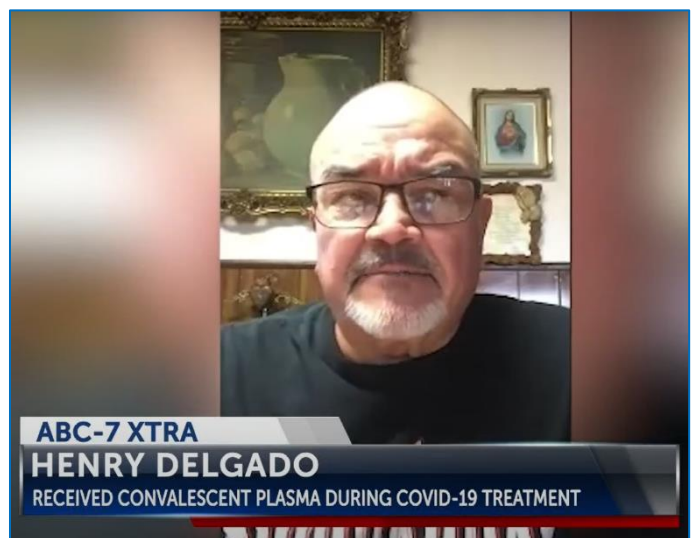
“Giving back is a way to pay back those who helped me in my growth, development and education,” DeGroat said. “Once I got involved in community activities, more and more opportunities came my way and I was enriched by my participation.”

UMC Patients Share Gratitude of Care They Received

Henry Delgado, UMC Patient and COVID-19 Survivor Shares His Appreciation of UMC's Care

My name is Henry Delgado and I was a patient at UMC from 18 July 2020 -29 July 2020 in both your Covid ward and in your Covid ICU ward.

I still don't have the proper words to convey to you just how much I truly appreciate everything that your staff at UMC did for me during my illness and recovery of Covid-19. I tried to write down the names of the people that were instrumental in my treatment and recovery and I know that I missed some names and for that I deeply apologize.



Doctor Figueroa and his staff were absolutely amazing in my treatment while I was in the Covid-19 ICU ward. While I was there, I was taken care of by nurses Javier, Chris, Troy, Jessica, Jackie, Monica, Delilah, David and Janet. These people made me feel extremely comfortable with my treatment and they thoroughly explained all the procedures that were done to me and truly listened to all my concerns and made sure they addressed and answered all of my questions.

The Physical Therapists and Occupational Therapist Dane, Dana and Edgar were also extremely professional and treated me with the highest level of respect while they provided therapy and helped get me on my feet and doing exercises in the confined space of the ICU. From there, I was transferred back to the regular Covid ward where I was taken care of by Melissa, Donna, Jessica and Luis. Once again, they demonstrated the highest levels of professionalism in taking care of me and explaining everything to me that was taking place during the last stages of my treatment.

I would also like to thank all of the Respiratory Therapists that took care of me during my stay. I am sorry that I did not write any of their names down even though while they were treating me they did

tell me who they were, what their goals were for me under their care and how I was doing as far as meeting those goals they set for me. I was truly amazed once I got to know them, at the level of responsibility and autonomy that they have in treating patients. Again I deeply apologize for not naming these individuals and to those that I may have omitted by accident as I am not able to thank them individually.

The last bit of individual thanks I have are reserved for Doctor Marioni. My god what a gem of a person you have in him. Doctor Marioni talked to me and not at me when he came to visit me. He truly possesses the gift of empathetic listening. He allowed me to express my fears, feelings, and concerns and addressed everything with me in a way that put me very much at ease. I never felt rushed when I was speaking to him. The day that he came in to tell me he was releasing me from the hospital, Doctor Marioni took a knee on the floor besides my chair, put his hand on my shoulder and prayed with me.

What a powerful moment that was! He gave thanks to god for the gift of healing that I received and for allowing me to truly appreciate the gift of life and the desire to pay it forward and help others who are also affected with this disease.

I hope that by this letter, you can understand just a tiny bit of my appreciation that I have for your entire organization and rest assured that if I have a choice in the matter, I will never go anywhere else other than UMC if in the future I should require hospitalization for my medical needs. Please feel free to distribute this as you see fit.

An extremely appreciative patient,

Henry Delgado

Granddaughter of UMC Patient Shares her Gratitude of Compassion Shown by UMC Staff

My name is Denise Ojinaga and, if you may please, pass this email along to your Chief of Staff, ER staff, ICU staff and CEO, I'd greatly appreciate it.

My grandfather, unfortunately, was admitted for a stroke last week to UMC. He did not survive. I just want to send my deepest appreciation and thanks to the staff for their extreme and speedy care for him.

He received treatment immediately upon his arrival. Staff allowed my grandmother, my mom and aunts to see him in the middle of the night in the ER before his transfer to ICU. Our entire family was also allowed to offer our good-byes, by two, inside the ICU. I know most hospitals have the strictest policies for visitors due to COVID. Many families aren't offered the opportunity to see family members in grave

condition. What you allowed for us is something that can never be replaced and on behalf of my family and myself, we just want to offer our most gracious gratitude for the high level of care provided, along with the compassionate understanding to say good-bye.

Thank you so much,

Denise Ojinaga & Duron Family

**No More Than Four People
Per Elevator
SOCIAL DISTANCING
REQUIRED**



**Máximo De Cuatro Personas
En El Elevador
ES OBLIGATORIO MANTENER
LA SANA DISTANCIA**

UNIVERSITY MEDICAL CENTER OF EL PASO

El Paso Children's

REMINDER TO ALL:



When dining or standing in line at either the UMC Cafeteria or Bistro, you must observe all social distancing requirements.

Do not sit close together.

Do not move furniture to accommodate each other.

Your actions affect the actions of others.

These requirements apply to breakroom dining as well.

Please set the example by doing what's right for everyone.

UNIVERSITY MEDICAL CENTER OF EL PASO

El Paso Children's

Texas Tech Physicians OF EL PASO

El Paso Health