

#PULSE

NEWS & UPDATES FROM UMC

Nov. 26, 2019









The STARS were out recently in the UMC Cafeteria when five Associates were recognized for exceptional performance. Each quarter, UMC announces the











names of five Associates who were nominated by their peers or other Associates for special recognition for their above average performance and dedication.

STARS = Service, Teamwork, Accountability, Respect, and Safety

From our ACE/GI Department, Amy Gay; from our Engineering Department, Facundo Lugo; from our Supply Process/Distriution Department, Eric Cisneros; from our EVS Department, Yolanda Llamas; and from Care Management, Evon Bradley. Every winner was nominated for their service and putting our patients, hospital, and community before themselves.

Congratulations to our 4th Quarter STARS Award recipients!

Family Brings Stars of Hope To UMC's First Responders

When the Aug. 3 mass shooting took place in El Paso, the horror of that day gripped the families here and throughout our region. Watching the events unfold, while at home in Las Cruces, were the Hausaman family.

They wanted to do something to support our team -- and they worked to create Stars of Hope, wooden, hand-painted stars with special messages for our Associates. "My family created 14 stars for El Paso in the wake of the shooting there," said Carol Haussamen. "This

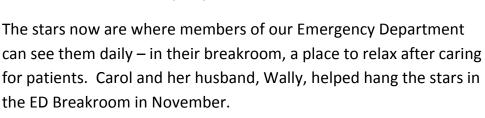




program is dear to our hearts because my youngest daughter's workplace is the Inland Regional Center in San Bernardino, California. Ever since the terrorist attack there, and the subsequent Stars of Hope that decorated the fencing outside the IRC and then inside, she has initiated many star paintings to reciprocate the hope. When El



Paso's event occurred, so close to our home in Las Cruces, she bought a box of stars for our family to paint."





Estela Casas To Lead UMC Foundation, EPCH Foundation in 2020

An outpouring of support and positive messages from throughout the community rolled in across UMC's social media when it was announced Nov. 6 that Estela Casas is joining the El Paso County Hospital District.

She will take on a role in 2020 of key leadership as the Executive Director of the University Medical Center Foundation as well as the El Paso Children's Hospital Foundation. Estela is a longtime fixture of El Paso's media community and most widely recognized, beloved broadcaster in our region. The Foundation is a component organization of the El Paso County Hospital District.



Estela will set a new direction for a multimillion dollar foundation that funds

programs and healthcare that greatly benefit the people of El Paso. "Estela is the perfect fit for our foundation and community," said Jacob Cintron, President & CEO. "We are extremely lucky to have her join our foundation. She has already improved the lives of many in our community through her support of the Estela Casas Infusion Center for Hope & Healing at UMC. Her new role with us will inspire support for innovative and improved healthcare in our community."

UMC Foundation donors have the power to improve patient experience, impact physician recruitment and advance medical care. "My journey battling breast cancer has brought many challenges to my life, and I have seen many successes along the way," said Estela. "I know what it's like to beat the

challenge of cancer. Programs funded by UMC Foundation will help many women on the same journey to overcome this disease. This opportunity inspires my newfound passion to help other cancer victims succeed -- through robust funding of initiatives focused on their care. I am very excited to lead the Foundation but most of all, I am excited to do more for the people of our great city of El Paso."

The exact date of Estela's start will be announced at a later date.

UMC Garners Innovaton Award From Chamber of Commerce

UMC was honored with the 2019 Innovation Award from the El Paso Chamber of Commerce at the El Paso Chamber Gala on Nov. 1, hosted at the El Paso Museum of History.

Through its highest-in-region certifications in Maternal Critical Care, Stroke Care and Trauma Care, and advancements across most service lines, UMC is widely



recognized as our region's healthcare leader in innovation and expertise. Above. Jacob Cintron, UMC President & CEO, (pictured at center) is honored with other award recipients, representing organizations throughout El Paso.

