

August 6, 2021



A Memorandum from R. Jacob Cintron on August 3, 2019

Two years ago today, August 3, 2019, our region and our hospital's place in El Paso's history changed forever when 23 members of our community were tragically taken from us. They were fathers, mothers, sons, daughters, neighbors, and friends. Some of us knew them. All of us cared for them.

The sense of loss and heartbreak in the wake of this tragedy have been tremendous. However, with that loss also comes hope. It was because of your expertise, compassion and unending dedication that so many others survived.

To thank those that were integral in our hospitals response would be too many; in fact, it would be every Associate of the hospital. For that reason, our community and I thank each of you for being heroes; especially on that



UMC Associates in Surgical ICU demonstrate the support and love felt all over the state and country in August of 2019 from other hospitals such as this banner from San Antonio. UMC Associates are El Paso Strong.

day, but also every day.

You may recall that in honor of you, we designated and dedicated a space meant to provide a place to reflect, heal and recharge. That space, known as CARES Place August 3rd, is located outside, adjacent to the playground near the Visitors garage. It is specifically for Associates and requires a code to enter which is 0803. To help you find CARES Place, please see the attached map.

CARES PLACE ASSOCIATE RELAXATION AREAS



In honor of the victims, we encourage each of you to go out and share in a random act of kindness. We know all too well that the simplest gesture can go a long way. Let this be our effort to help honor the August 3rd victims and a way to spread peace throughout our community.

At 10:39 AM on Tuesday, all of UMC observed a moment of silence to remember the victims and their families. 10:39 AM was the time of the very first call placed with the El Paso Police Department as the shooting occurred.

Panda Express Gives 10-Year Goal of \$1 Million to EPCH

On Thursday, July 29, Panda Express, a local Children’s Miracle Network (CMN) partner since 2009, donated \$104,787 to Children’s Miracle Network through El Paso Children’s Hospital Foundation to help children receive treatment at El Paso Children’s Hospital, a CMN hospital. Panda Express also made a 10-year commitment of \$1 million to benefit El Paso Children’s Hospital.

Thanks to these funds, certain EPCH programs will now operate under the umbrella of Panda Cares Center for Hope.

“I cannot thank you enough for being part of the story of what makes El Paso Children’s Hospital so great,” exclaimed Cindy Stout, CEO & President of El Paso

Children’s Hospital. “Your commitment to bring hope and healing through your program will allow us to continue to be the hospital for our pediatric population for years to come.”

“Panda Cares Center for Hope inspires and provides hope for our kiddos at El Paso Children’s Hospital and is geared towards the entire well-being to include mental, emotional, physical and spiritual needs,” said Leslie Lujan, Interim Executive Director of El Paso Children’s Hospital Foundation. “Panda Cares Center of Hope will benefit programs such as Child Life, Therapeutic Arts, Pet Therapy and others. These programs,” she continued, “allow patients to be kids and to escape for a few minutes or hours to not think about a treatment or illness.”

America Chong, Panda Express Regional Director of Operations, and Marco Garza, Panda Express Area Coach of Operations along with the Panda Mascot also brought teddy bears, coloring and reading books and visited with the patients while distributing the gifts.



Panda Cares Center for Hope gives EPCH patients a space to be a kid.

"We are fortunate to have the community support of our local Panda Express restaurants and their employees who ask each day for their customers to donate to Children's Miracle Network," said Alexa Velazquez, CMN Program Director at El Paso Children's Hospital Foundation. "Each ask helps make miracles happen each day at El Paso Children's Hospital."

Children's Miracle Network Hospitals raises funds and awareness for 170 member hospitals that provide 32 million treatments each year to kids across the U.S. and Canada. Donations stay local to fund critical treatments and healthcare services, pediatric medical equipment and charitable care.

[Watch this video to learn of the great work Panda Express does for our community and the lives they touch.](#)

August 7, Teens Learn to Ride Their ATVs Like a Pro

University Medical Center of El Paso, in conjunction with Yamaha Outdoor Access Initiative and Texas Trails Education and Motorized Management, invites all youth riders (ages 12 - 15) and riders (16 – 18) to take the ATV Safety Rider Course and learn to ride like a PRO: Proper Riding Objective on Saturday, August 7, at San Felipe Park.

Morning and afternoon classes available. Class includes FREE helmet and goggles. Riders must bring their own appropriately sized ATV.

Space is limited. Contact Carol Smith by phone: 830-612-3607 or email: txteam1@gmail.com for details on how to register and other important information. All El Paso County COVID-19 health precautions will be strictly followed.



Noted: Amy Rohaley Provides Compassionate Care

(This letter of appreciation is in praise of one of our contract nurses, Amy Rohaley, for the wonderful care she provided to the writer's sister, Gerogett Hobbs.)

I was called to El Paso as my sister, Gerogett Hobbs, fell, at home, and required emergency surgery for a brain bleed. She had surgery on the night of Friday 7/16 into Saturday 7/17. A follow up CT scan determined that she would not survive. My family gathered at the hospital on that Saturday morning

and remained throughout the day, holding a vigil for my sister. It was clearly a traumatic day for all of us. The decision was made to allow her to pass peacefully. She did. I must tell you about one of your nurses, Allison Rohaley. Ms. Rohaley was present throughout the day with her caring, compassionate presence. She was able to answer all of our questions. She tended to our needs in a gentle way. I knew, as the difficult day wore on, that my sister was in the best of care. How the day would end was inevitable and heart wrenching but Ms. Rohaley was so very comforting. Nursing is a difficult profession, Ms. Rohaley clearly made a commitment to her chosen career, and she has the gratitude of my entire family and myself. Please thank her for me. She is the consummate professional. God bless her. -- John M. Hickey